

July 20, 2007

Dear QAP Dealer,

QAP applicants have always been asked whether they provide 24 hour emergency service. On December 21, 2006 the Board of Directors added this requirement to the NMEDA Guidelines (section 37, page 54). The QAP audit report will now also reflect this requirement by asking you to provide your after hours number or your method of providing this service. In the future, NMEDA will begin making random phone calls to ensure that all QAP dealers are following this Guideline.

If you have any questions regarding this requirement, please contact me at (800) 833-0427.

Thank you,

Kristen Clevidence
QAP Coordinator
NMEDA